The Partnership for Excellence Key Factors Template for

***Health Care Organizations* 2017-2018**

Team # \_\_\_\_\_\_\_\_ Examiner: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

P.1 Organizational Description

a. Organizational Environment

(1) Health Care Service Offerings

(2) Mission, Vision and Values

(3) Workforce Profile

(4) Assets

(5) Regulatory Requirements

b. Organizational Relationships

(1) Organizational Structure

(2) Patients, Other Customers, and Stakeholders

(3) Suppliers and Partners

P.2 Organizational Situation

a. Competitive Environment

(1) Competitive Position

(2) Competitiveness Changes

(3) Comparative Data

b. Strategic Context

c. Performance Improvement System